



**Cat5 • 5500HD**  
USER MANUAL

## ASKING FOR ASSISTANCE

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### Notice

Gefen Inc. reserves the right to make changes in the hardware, packaging and any accompanying documentation without prior written notice.

**The CAT5 5500HD** is a trademark of Gefen Inc.

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## INTRODUCTION

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Thank you for purchasing the new extend•it CAT5•5500HD series by Gefen, Inc.

The extend•it CAT5•5500HD by Gefen allows users the benefits of extending dual DVI displays and USB beyond the desktop. In a growing number of applications, broadcast stations and production facilities need to locate a computer remotely from the keyboard, mouse, and video monitor. A CPU may need to be shared between several users, for example, or moved to another room because of annoying fan noise.

The CAT5•5500HD series can be used to extend computers with noisy fans, printers, hard drives, scanners, cameras, keyboards, mouse, and any other USB. With the potential to cover the distance of 150 feet, industry standard Category 5 (CAT-5) cables are used for the extension of all the devices.

## OPERATION NOTES

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### **READ THESE NOTES BEFORE INSTALLING OR OPERATING THE CAT5•5500HD SYSTEM**

- \* The CAT5•5500HD units are housed in a metal box for better RF shielding.
- \* Your CAT-5 cable should not exceed 200 feet.

# FEATURES

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## Features

- Uses CAT-5 cable for DDC and control signals
- Extends any DVI (Digital Video Interface) compliant device up to 200 ft from the computer
- 200 ft extension at 1280x1024
- 150 ft extension at 1920x1200
- Saves space on your desktop
- Increases productivity
- Eliminates computer noise where you work
- Supports VESA Standard resolutions and HDTV resolutions
- Supports DDWG standard for DVI compliant monitors
- HDCP Compliant

## HOW IT WORKS

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### CONTENTS

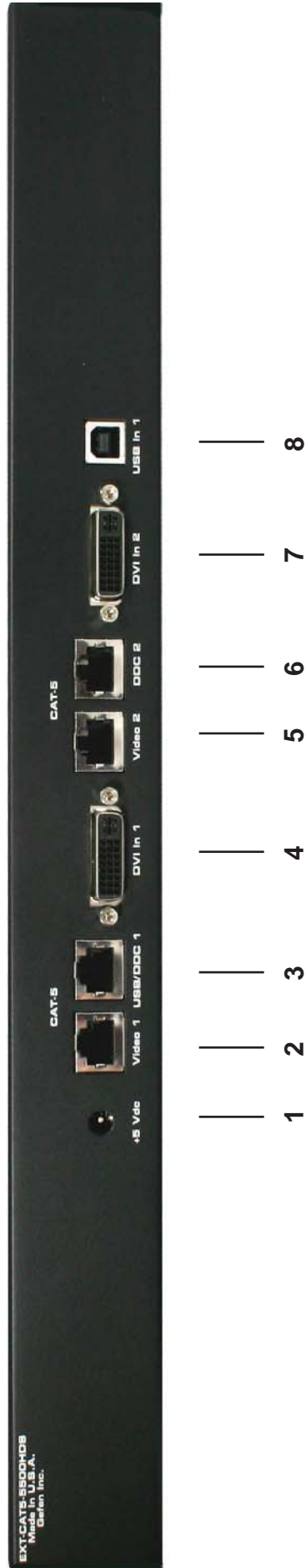
The CAT5•5500HD system consists of:

- (1) CAT5•5500HDS sender unit
- (1) CAT5•5500HDR receiver unit
- (2) 5 VDC power supplies
- (2) DVI cable M-M (6FT)
- (1) USB cable (6FT)
- (1) User Manual

### HOW IT WORKS

The CAT5•5500HD sender unit sits next to your computer. The cables supplied with the CAT5•5500HD connects your DVI source(s) and USB to the send unit. The CAT5•5500HD receiver unit sits next to your DVI displays - up to 200 feet away. The displays and USB plug into the back of the CAT5•5500HD receiver unit. Four CAT-5 cables connect the CAT5•5500HD-S and the CAT5•5500HD-R units to each other.

# CAT5•5500HDS BACK PANEL LAYOUT

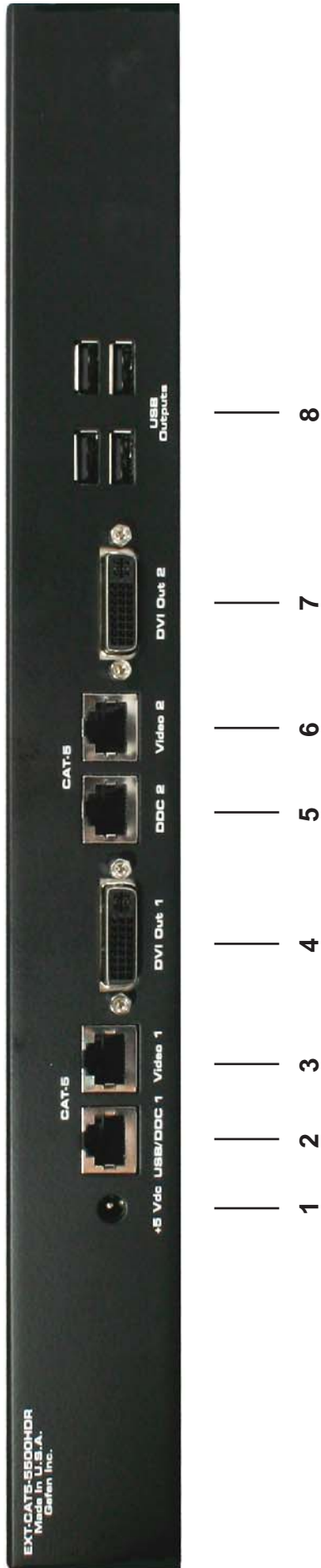


## CAT5•5500HDS BACK PANEL FUNCTIONS

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- 1 **POWER** - 5 VDC external power supply
- 2 **CAT5 Video 1** - RJ-45 input extends DVI input 1 with CAT-5 cable
- 3 **CAT5 USB/DDC1** - RJ-45 input extends USB and DDC1 signals with CAT-5 cable
- 4 **DVI IN 1** - DVI Input connects to your computer
- 5 **CAT5 Video 2** - RJ-45 input extends DVI input 2 with CAT-5 cable
- 6 **CAT5 USB/DDC2** - RJ-45 input extends USB and DDC2 signals with CAT-5 cable
- 7 **DVI IN 2** - DVI Input connects to your computer
- 8 **USB IN** - USB Input from computer

# CAT5•5500HDR BACK PANEL LAYOUT



## CAT5•5500HDR BACK PANEL FUNCTIONS

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- 1 **POWER** - 5 VDC external power supply
- 2 **CAT5 USB/DDC1** - RJ-45 input extends USB and DDC1 signals with CAT-5 cable
- 3 **CAT5 Video 1** - RJ-45 input extends video input 1 with CAT-5 cable
- 4 **DVI OUT 1** - DVI output connects to the monitor 1 for local video
- 5 **CAT5 USB/DDC2** - RJ-45 input extends USB and DDC2 signals with CAT-5 cable
- 6 **CAT5 Video 2** - RJ-45 input extends video input 2 with CAT-5 cable
- 7 **DVI OUT 2** - DVI output connects to the monitor 2 for local video
- 8 **USB OUT** - USB Output to devices

**RJ-45 Jack**



**White/Orange**

**Orange**

**White/Green**

**Blue**

**White/Blue**

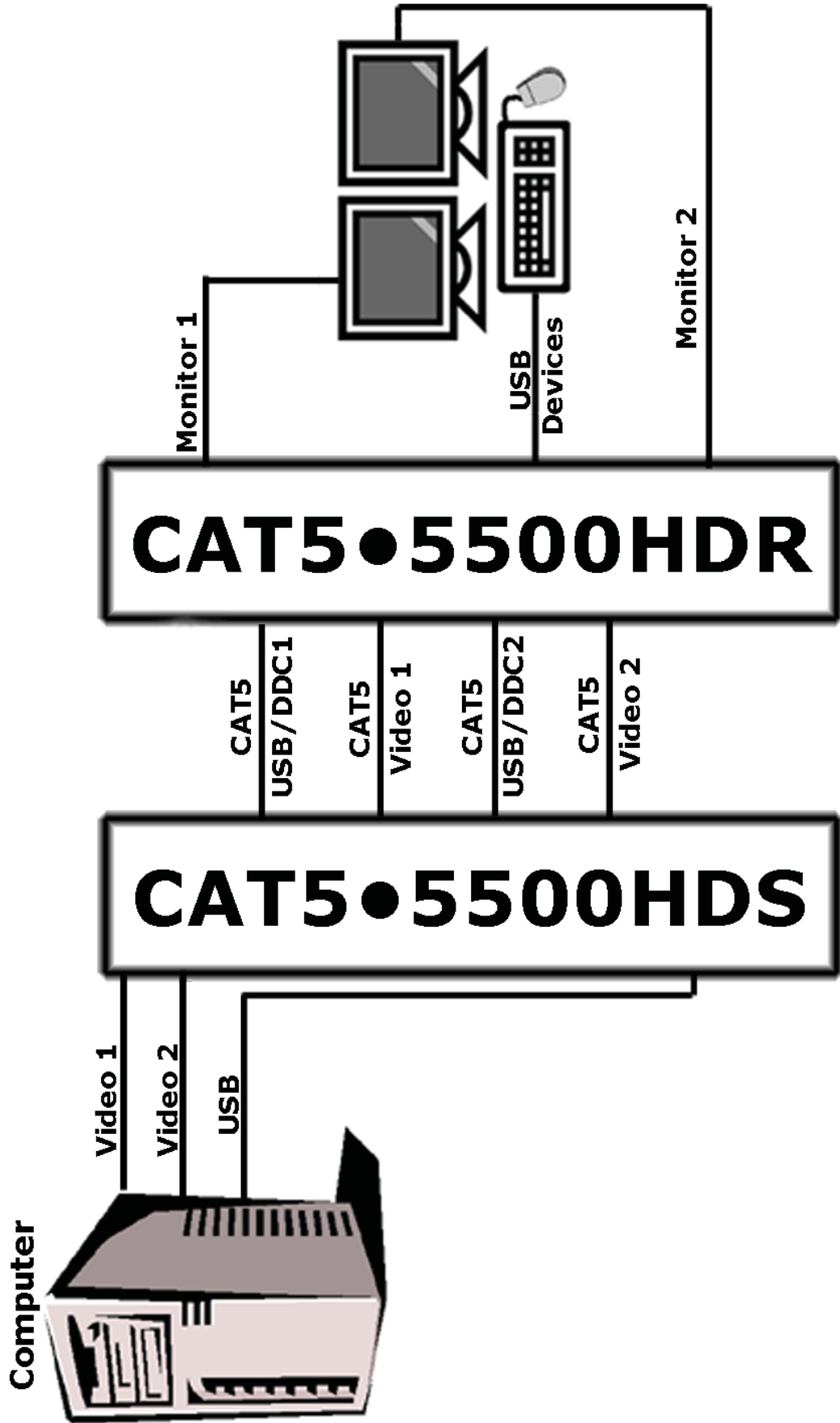
**Green**

**White/Brown**

**Brown**

**RJ-45 Jack**





## SERVICE SWITCH USAGE GUIDE

Gefen CAT5 Extreme products (sender and receiver) both contain a pair of service switches (also called dip switches) located underneath the unit. These service switches are used to select from sets of configurations that will equalize the signal to best match the conditions in your setup. For the CAT5•5500HD, there are 1 set of switches for each monitor under both the sender and receiver units. The switches are hidden beneath black stickers. Each bank of dip switches have 4 switches. Switches 3 and 4 are not used. (\*Note: Adjustments should be done with sources and display on.)

<b>Sender Dip Switch Settings</b>		
<b>Setting</b>	<b>Switch 1</b>	<b>Switch 2</b>
No Boost	OFF	ON
Normal Boost (Default)	OFF	OFF
Strong Boost	ON	OFF
Undefined	ON	ON

<b>Receiver Dip Switch Settings</b>		
<b>Setting</b>	<b>Switch 1</b>	<b>Switch 2</b>
No EQ (Default)	OFF	OFF
EQ Setting 2	ON	OFF
EQ Setting 3	OFF	ON
Maximum EQ	ON	ON

### Adjustment Guidelines:

- 1) Strong boost should not be used on stranded cables. Strong boosting will cause pixels or no picture on these cables.
- 2) Using the wrong settings will not damage the units; it will either produce no image or a noisy image.
- 3) To eliminate the possibility of cross talk and interference, cables must be terminated with 568B scheduling. (See page 8 for details)

## Frequently Asked Questions

### ***What kind of CAT-5e cable should I be using?***

Solid core CAT-5e cable rated at 350 Mhz, terminated in 568a or 568b is the minimum requirement. CAT-6 cables are also a viable cable to use. Higher resolutions and transmission lengths greater than 80 feet might require low skew cables for optimum performance.

### ***Why does the CAT5 sender unit have a HDMI connector on the input?***

A HDMI connector was used on the input to optimize space on the board by using the smaller connector. HDMI is electrically equivalent to DVI-D.

### ***I'm getting no video on the screens, what can I check?***

First thing to check is make sure that the video CAT5 is linked to the other video CAT5 port and the same with the DDC ports. Test to make sure the units are working with short CAT-5e cables 15-20 feet. Units shipped starting 12-2005 have the service switches inside the unit enabled. Please refer to the Service Switch Usage Guide on page 9.

### ***I'm getting no video on the screens using ADC to DVI adapters, what is wrong?***

ADC to DVI adapters remove the necessary 5V line that the extenders require on the input to operate. To enable the 5V you will need to open up the sender unit. Next to each DVI/HDMI input connector will be a jumper that needs to be shorted to enable 5V to the input. This should only be enabled when using a ADC to DVI Adapter otherwise damage to your video card may result.

### ***How can I fix the flickering picture?***

Flickering or a Blinking image is the result of a loss of sync between the display and the source. Try lowering the resolution to see if that helps, if it does, the CAT-5 cables you are using are unable to handle the bandwidth of the higher resolution and thus you are losing sync. Try a shielded CAT-5e cable on the Video to reduce interference. You can also try adjusting the service switches. Usually this is caused from either too much or too little of a boost. Please refer to the service switch guide on page 10 for the different combinations.

### ***Can I run the CAT-5 cable through a patch bay?***

No, the signal will not transmit reliably

## TERMINOLOGY

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### **CAT-5**

Category 5 cable, commonly known as Cat 5, is an unshielded twisted pair type cable designed for high signal integrity. The actual standard defines specific electrical properties of the wire, but it is most commonly known as being rated for its Ethernet capability of 100 Mbit/s. Its specific standard designation is EIA/TIA-568. Cat 5 cable typically has three twists per inch of each twisted pair of 24 gauge copper wires within the cable.

### **CAT-5e**

Similar to Cat 5 cable, but is enhanced to support speeds of up to 1000 megabits per second

### **DDC**

Short form for Display Data Channel. It is a VESA standard for communication between a monitor and a video adapter. Using DDC, a monitor can inform the video card about its properties, such as maximum resolution and color depth. The video card can then use this information to ensure that the user is presented with valid options for configuring the display

### **DDWG**

Digital Display Working Group DDWG are the creators of the DVI specification.

### **DVI**

Digital Visual Interface. Connection standard developed by Intel for connecting computers to digital monitors such as flat panels and DLP projectors. A consumer electronics version, not necessarily compatible with the PC version, is used as a connection standard for HDTV tuners and displays. Transmits an uncompressed digital signal to the display. The latter version uses HDCP copy protection to prevent unauthorized copying

### **USB**

Universal Serial Bus. An external peripheral interface standard for communication between a computer and external peripherals over a cable using bi-serial transmission.

### **VESA**

Video Electronic Standards Association, a consortium of manufacturers formed to establish and maintain industry wide standards for video cards and monitors. VESA was instrumental in the introduction of the Super VGA and Extended VGA video graphics standards with a refresh rate of 70 Hz, minimizing flicker and helping to reduce user eyestrain and fatigue.

### **PS/2**

A port type developed by IBM for the purpose of connecting a keyboard or mouse to a PC. The PS/2 port has a mini DIN plug containing 6 pins. PS/2 ports are used so that the serial port can be used by another device. The PS/2 port is often called the mouse port.

## SPECIFICATIONS

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Video Amplifier Bandwidth .....	1.65 GHz
Single Link Range .....	1920 x 1200
Vertical Frequency Range .....	50-60 Hz
DVI Output Connector Type .....	DVI-D
DVI Input Connector Type .....	DVI-D
Link Connector .....	RJ-45
USB - "A" Connector .....	USB Out
USB - "B" Connector .....	USB Device Input
Power Consumption .....	20 Watts (max.)
Power Supply .....	5 VDC (External)
Dimensions Unit .....	17" W x 4.375" D x 1.75" H
Rack Mountable .....	1 Rack Spaces
Shipping Weight .....	7 Lbs

## WARRANTY

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Gefen Inc. warrants the equipment it manufactures to be free from defects in material and workmanship.

If equipment fails because of such defects and Gefen Inc. is notified within two (2) year from the date of shipment, Gefen Inc. will, at its option, repair or replace the equipment, provided that the equipment has not been subjected to mechanical, electrical, or other abuse or modifications.

Equipment that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for ninety (90) days from the day of reshipment to the Buyer.

This warranty is in lieu of all other warranties expressed or implied, including without limitation, any implied warranty or merchantability or fitness for any particular purpose, all of which are expressly disclaimed.

1. Proof of sale may be required in order to claim warranty.
2. Customers outside the US are responsible for shipping charges to and from Gefen.
3. Copper cables are limited to a 30 day warranty and cable must be free from any scratches, markings, and neatly coiled.

The information in this manual has been carefully checked and is believed to be accurate. However, Gefen Inc. assumes no responsibility for any inaccuracies that may be contained in this manual. In no event will Gefen Inc., be liable for direct, indirect, special, incidental, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. The technical information contained herein regarding CAT5•5500HD features and specifications is subject to change without notice.

\* ma - cat 5- 5500Hd\*

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